



PROFESSIONAL GROWTH IN 2019 WITH CALDA

PRESIDENT'S MESSAGE

BY NANCY L. NEWLIN

Good morning fellow CALDA members:

Last year I wrote of the opportunities that would be available to CALDA in the coming year. I looked forward to a productive, successful year and invited you to participate and to become involved.

I am here to tell you that many of you responded. At the annual Conference, you elected four new members to the CALDA Board of Directors, Lisa Castillo, from Dixon, CA, Elizabeth Olvera, San Francisco, CA, Loretta Szudy, Chino Hills, CA and Sofia Sanchez, Roseville, CA. These women are involved in their communities and bring their varied experiences to our organization. They join Connie Crockett, Jeri Blatt, Debbie Hollis, Jim Wilroy, Rob Van Steen, Carlo Perez, Angela Grijalva and Carol Ludlow.

We said good-bye and thank you to Board members Jeannie Bruins and Cindy Elwell.

Through our Legislative Chair, Jim Wilroy, we participated in a Legislative Day at the Capital. We met with several Assembly members, whose districts cover many parts of the state. It proved to be an excellent opportunity to inform and educate them on the profession and the value an LDA can bring to their community. As a result of the meeting, CALDA now has engaged an experienced lobbyist who will be working on our behalf. Additional information regarding this opportunity will be given in the CALDA Weekly Note as it becomes available.

Sometimes, change can be frustrating for people. However, CALDA is always looking forward to expanding opportunities to encourage our members to be the best this profession has to offer. We are developing a mentoring program to encourage and assist the new LDA or even the more seasoned member, in their chosen field. Information regarding the program will be shared in an upcoming issue of the CALDA Weekly Note.

The Spring Seminar will be coming in April and will be worth attending.

NEWS YOU CAN USE

BUSINESS & PROFESSIONS CODE WILL EXPIRE ON DECEMBER 31, 2020

As you might be aware, the provisions of Business & Professions Code originally enacted in 2000, which created the LDA profession will "sunset", meaning **expire**, on December 31, 2020. The CALDA Board is already in the process of proposing legislation to safeguard the future of our businesses as well as consumers' access to the legal services we provide.

On Thursday, January 30, 2019 several members of the CALDA Board of Directors spent the day in Sacramento learning first-hand about the law-making process. Our guide, was Matt Siverling, who we have now engaging as our "official" lobbyist.

After meeting in the offices of Yaryan Siverling & Lovell, which are directly across the street from the Capitol, the morning proceedings were held in a Capitol hearing room arranged by Matt. Here the Board was given a fact-filled cram course on the legislative process, and was also fortunate to hear from a key legislative staff member as well as two members of the Assembly who Matt had scheduled to drop by and speak to our group. In the afternoon, the Board was able to meet at

Estate planning could be an additional service to your clients. Studies have shown that when the parents planning needs are met, their adult children realize their need for your services as well.

Your Board of Directors continues to provide YOU with encouragement and educational opportunities to advance your career. YOU are what make CALDA vital and energized.

*Best Regards,
Nancy L. Newlin*

some length with another Assembly member, and perhaps most significantly, with the Chief Counsel for the Senate Judiciary Committee. All in all, it was an exceptionally productive day for CALDA.

Stay tuned for updates on CALDA's legislative efforts as they develop.

– Jim Wilroy



LISA CASTILLO CALDA BOARD MEMBER

BOARD MEMBER INTRODUCTION

Greetings, my name is Lisa Castillo. I am a recent paralegal graduate, an LDA, a Notary and a business owner. It is crazy for me to say that, but it is all true. I have always had the desire to work in the legal field, to be an attorney more specifically; however, where I came from, higher education was not on the priority list and life went into another direction. One day, while in need for legal services, I met a man working as an LDA in Elk Grove and through that experience a seed was planted inside me for future watering. Less than a year later, my father took out the garden hose. He sat me down and encouraged me to go back to school. He told me that my calling was to help people. He said not everyone has the ability to help people in the most private situations, but you have that gift.

On February 14, 2014, my journey began; I decided to enroll as a full-time night student in the Paralegal program at Heald College. I also work full-time for a local government agency. Attending school full-time and working full-time was no joke, in reality it was NO LIFE. Not to mention, my hour and a half one-way commute time. I lived and breathed school. I attended Heald College for 18 months, I was one semester away from graduation, or so I thought. In April 2016, during spring break, I received a text message from my school that read "We are sorry to inform you that Heald College is closed. Do not report to class on Monday..." DEVESTATING, to say the least. Giving no explanation, Heald closed their doors. We were given one night to pick up our transcripts and to speak with other school representative for possible transfers. Only one school offered

CALDA DIVERSITY

In our current climate of divisiveness, I am proud to be a member of an organization that discourages discrimination in all forms.

Our group of Legal Document Assistants who belong to CALDA (California Association of Legal Document Assistants) are a diverse group of members who welcome everyone of every ethnic background, gender, sexual orientation, religion, age, political or social affiliation.

Our annual conferences and seminars bring out the best of these members, where our "meeting of the minds" overshadows any prejudices, if any are underlying. We genuinely respect each other's knowledge of the profession and learn from each other, no matter the color of your skin, who you voted for or how old you are. All that matters is the wisdom you can contribute and impart to further the success of the organization.

Every generation of CALDA members is a valuable asset. It is an organization where you can meet and develop relationships that will last a lifetime!

- Jeri Blatt

CONTINUES ON PAGE 3 >

a paralegal program, MTI College. When he began to discuss with me my future goals and aspirations, he brought to light that they were ABA certified school, which is one of the requirements to be an LDA without having to work for an attorney. Here's the positive aspect in what I thought was the most devastating news at the time. Heald College was NOT an ABA certified school; therefore, I would not have been able to accomplish my dream of working as an independent LDA at time of graduation.

Not wanting to lose momentum, I quickly met with an MTI counselor who then explained to me that since the other college was not an ABA certified school, I was not able to transfer my classes, yet, another setback. Eventually, I was granted

a loan forgiveness by the Board of Education and received a refund of monies I paid to the school and thus, began my journey at MTI College, which was less expensive. Yeah me!

Maybe the average person would have given up, but I am not average. I was determined to obtain my goal of owning my own LDA business. My focus was on the finish line. My focus was to become like all of you. I would visit your offices, browse your web sites, inquire about your services; I even attended last year's annual conference as a student and was highly inspired by all of you. I saturated myself with this profession and met many outstanding people in this business, people who love people and have a passion to serve people.

I graduated on February 14, 2018; exactly four year after my journey began. By the end of February, I opened my business - Castillo's Legal Life Support and was the first registered LDA in 2018 for Solano County.

I could not have come this far in such a short period of time without CALDA and the CALDA members. I highly encourage those considering the LDA profession to plug into the CALDA membership, attend chapter meetings, ask those questions and connect with other quality LDA's. It's true what they say "Choose to be around people who look more like your future than your past."

I have no regrets, just success in my future.

- Lisa Castillo

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CALDA SURVEY SAYS...

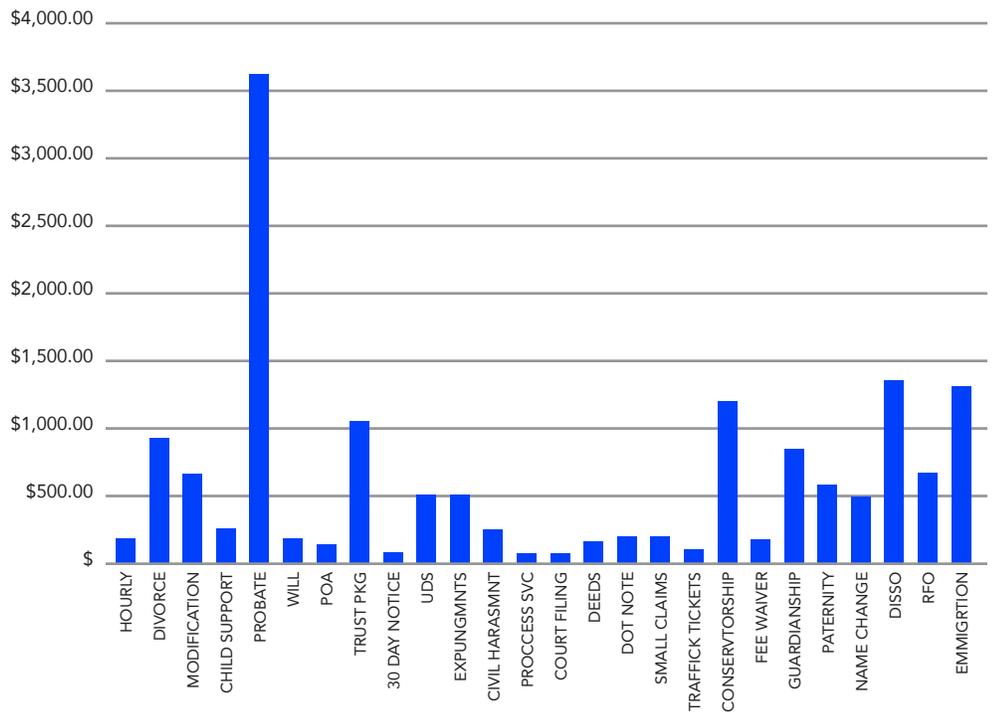
BY ROB VAN STEEN
 CALDA BOARD OF DIRECTORS
 EVENTS/CONFERENCE CHAIR

At the last CALDA conference we took an informal survey. We asked what services you provide and what you are charging for your services so we could publish this for you, so you have idea what services you might consider offering and what the current market is expecting to pay for your services.

THE RANGES

- Hourly Rate \$100 - \$275
- Divorce \$499 - \$2000
- Mediation \$300 - \$1000
- Child Support \$250
- Probate \$1200 - 4500
- Will \$100 - \$225
- Power of Attorney \$100 - \$200
- Trust Package \$100 - \$2400
- 30 Day Notice \$75
- UDS \$425 - \$600
- Expungement \$500
- Civil Harassment \$250
- Process Service \$65 - \$85
- Court Filing \$65
- Deeds \$100 - \$275
- DOT / Note \$200
- Traffic Tickets \$99
- Conservatorship \$900 - \$1500
- Fee Waiver \$100 - \$250
- Guardianship \$700 - \$1000
- Paternity \$500 - \$750
- Name Change \$300 - \$750
- DISSO \$900 - \$2600
- RFO \$350 - \$1350
- Emigration \$400 - \$2000

AVERAGE FEES



We find that LDAs in areas like LA or the Bay Area are able to charge more for their services than in more rural areas.

We also asked what topics of education you would like to see CALDA offer to most benefit you in your business practice. This is a list of raw data from the surveys.

- Family Law
 - Beginning & Advanced
- Child Custody
- Visitation / Grandparent
- Children & Divorce
- Adoption
- UDL
- Mediation
- Writing an Effective Declaration
- Taxes & the Law
 - How It Effects Families in Divorce
- Negotiating & MSA
- Immigration Consultant
- Probate
- Guardianship

- Conservatorship
- More Chris Stefan Classes
- Title Work
- Tele-Classes More Frequent

If you review the 2019 CALDA Education calendar you will see that we have made every effort to fulfill this request list.

Based on general comments received in these surveys, we are working to improve the overall experience for you, in all of the seminars and the conference. We are asking presenters to provide an organized power point presentation to better focus on the subject being taught and that materials are readily available in digital format as well as hard copy format.

You can expect more innovative means to provide you with your MCLE needs in the future and we will be asking for your input often. Please do participate.

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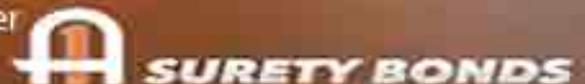
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TAMARA PARKER

JUNE 16, 1943 – JANUARY 8, 2019
SAN JOSE

IN MEMORIAM

Surrounded by loved ones and with grace, dignity and her classic wit in evidence, Tamara Parker -- cherished wife, treasured mother and adored true friend -- passed away in her home on January 8, 2019 at age 75 following a valiant three-year struggle with ALS (amyotrophic lateral sclerosis, also known as Lou Gehrig's disease). Tamara was a generous and adventurous woman who was respected for her integrity, intelligence, good judgement, common sense, amazing perseverance, and her ability to always cut to the heart of a matter in any discussion. Her decisiveness was a hallmark element of her character and she could always be counted on to speak her mind.

Born in Southern California and a long-time resident of Santa Cruz County, Tamara supported herself through college, graduate school and additional education while she ran a variety of small businesses, making her way as an independent single mother at a time when that was a rare feat for a woman. From owning an ice-cream parlor to her final business of assisting people with legal documents as a personal paralegal, Tamara was known for

her attention to detail, her kindness to her customers and clients and her composure in difficult situations.

She always practiced the rare art of raising her eyebrows rather than the roof when confronted with adversities in life and treated all those with whom she came into contact with dignity and respect.

Tamara's adventurous spirit was boundless, and she was not afraid to take risks in order to reap rewards. Nowhere was this more in evidence than on her various travels throughout the world. Embarking on a variety of explorations beginning in her 60's, Tamara climbed the peaks of Machu Pichu, walked the Great Wall of China, hiked in Patagonia and on Easter Island, river-rafted in Vietnam (despite not knowing how to swim), ate haggis in Scotland and curry in India and rode in a classic Chevrolet in Cuba, to name just a few of her escapades. Tamara confronted her fears and challenges head-on and never let a good opportunity pass her by.

Tamara was a visual connoisseur who filled her home with various kinds of art and rarely missed seeing a new release at the movie theatre, where her tastes ran to the eclectic. Tamara had a "good eye" and her travels are well-documented in her luminous

photographs which dazzle with their sumptuous colors while capturing the specific details that define a culture. To look at a photograph taken by Tamara was to step into another world and see and hear and smell its sights and sounds and tastes. Her photographs were a means of revealing her affection for all that she saw in the world around her.

But perhaps Tamara's greatest gift was her deep and abiding love for her family and friends. Her devotion was steadfast, never wavering. No matter the time nor distance, Tamara held people close. From monthly family dinners to unexpected visits to regular jaunts to the movies or out to dinner to texts and phone calls, Tamara made every effort to stay connected. She leaves a legacy for those left behind to follow her example and remember to reach out and care for one another.

Tamara is predeceased by her parents Charles and Jennie Horowitz. She is survived by her husband, Darrel Kelly, her son Jason Parker and his wife, Adelia Barrios-Parker and their two children Victoria and Isabel, her son Tony Parker and his wife, Jennifer Parker and their two children, Elizabeth and Anthony, her sister Nehoma Hirdler and her niece Cyndia Cole and nephew Dale Kahn.

In lieu of flowers, donations in Tamara's name may be made to Dining for Women, PO Box 25633, Greenville, South Carolina 29616-0633.

– Originally published in Santa Cruz Sentinel on Jan. 15, 2019



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DOZENS OF COMPANIES LEAKED SENSITIVE DATA THANKS TO MISCONFIGURED BOX ACCOUNTS

BY ZACK WHITTAKER
@ZACKWHITTAKER
REPRINT FROM TECHCRUNCH.COM

Security researchers have found dozens of companies inadvertently leaking sensitive corporate and customer data because staff are sharing public links to files in their **Box** enterprise storage accounts that can easily be discovered.

The discoveries were made by Adversis, a cybersecurity firm, which found major tech companies and corporate giants had left data inadvertently exposed. Although data stored in Box enterprise accounts is private by default, users can share files and folders with anyone, making data publicly accessible with a single link. But Adversis said these secret links can be discovered by others. Using a script to scan for and enumerate Box accounts with lists of company names and wildcard searches, Adversis found more than 90 companies with publicly accessible folders.

Not even Box's own staff were immune from leaking data.

The company said while much of the data is legitimately public and **Box** advises users how to minimize risks, many employees may not know the sensitive data they share can be found by others.

Worse, some public folders were scraped and indexed by search engines, making the data found more easily.

In a [blog post](#), Adversis said Box administrators should reconfigure the default access for shared links to “people in your company” to reduce accidental exposure of data to the public.

Adversis said it found passport photos, bank account and Social Security numbers, passwords, employee lists, financial data like invoices and receipts and customer data among the data found. The company contacted Box to warn of the larger exposures of sensitive data, but noted that there was little overall improvement six months after its initial disclosure.

“There is simply too much out there and not enough time to resolve each individually,” he said.

Adversis provided TechCrunch with a list of known exposed Box accounts. We contacted several of the big companies named, as well as those known to have highly sensitive data, including:

- **Amadeus**, the flight reservation

system maker, which left a folder full of documents and application files associated with Singapore Airlines. Earlier this year, researchers found flaws that made it easy to [change reservations booked with Amadeus](#).

- **Apple** had several folders exposed, containing what appeared to be non-sensitive internal data, such as logs and regional price lists.

- **Television network Discovery** had more than a dozen folders listed, including database dumps of millions of customers names and email addresses. The folders also contained some demographic information and developer project files, including casting contracts and notes and tax documents.

- **Edelman**, the global public relations firm, had an entire project proposal for working with the New York City mass transit division, including detailed proposal plans and more than a dozen resumes of potential staff for the project — including their names, email addresses, and phone numbers.

- Nutrition giant **Herbalife** left several folders exposed containing files and spreadsheets on about 100,000 customers, including their names,

CONTINUES ON PAGE 10 >



IMAGE CREDITS: GETTY IMAGES



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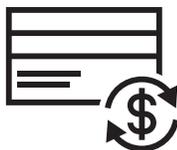


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email addresses and phone numbers.

- **Opportunity International**, a nonprofit aimed at ending global poverty, exposed in a massive spreadsheet a list of donor names, addresses and amount given.

- **Schneider Electric** left dozens of customer orders accessible to anyone, including sludge works and pump stations for several towns and cities. Each folder had an installation “sequence of operation” document, which included both default passwords and in some cases “backdoor” access passwords in case of forgotten passwords.

- **PointCare**, a medical insurance coverage management software company, had thousands of patient names and insurance information exposed. Some of the data included the last four digits of Social Security numbers.

- **United Tissue Network**, a whole-body donation nonprofit, exposed body donor information and personal information of donors in a vast spreadsheet, including the prices of body parts.

Box, which initially had no comment when we reached out, had several folders exposed. The company exposed signed non-disclosure agreements on their clients, including several U.S. schools, as well as performance metrics of its own staff, the researchers said.

Box spokesperson Denis Roy said in a statement: “We take our customers’ security *seriously* and we provide controls that allow our customers to choose the right level of security based on the sensitivity of the content they are sharing. In some cases, users

may want to share files or folders broadly and will set the permissions for a custom or shared link to public or ‘open’. We are taking steps to make these settings more clear, better help users understand how their files or folders can be shared, and reduce the potential for content to be shared unintentionally, including both improving admin policies and introducing additional controls for shared links.”

The cloud giant said it plans to reduce the unintended discovery of public files and folders.

Amadeus, Apple, Box, Discovery, Herbalife, Edelman and PointCare all reconfigured their enterprise accounts to prevent access to their leaking files after TechCrunch reached out.

Amadeus spokesperson Alba Redondo said the company decommissioned Box in October and blamed the exposure on an account that was “misconfigured in public mode,” which has now been corrected and external access to it is now closed. “We continue to investigate this issue and confirm there has been no unauthorized access of our system,” said the spokesperson, without explanation. “There is no evidence that confidential information or any information containing personal data was impacted by this issue,” the spokesperson added.

When we asked Amadeus how it concluded there was no improper access, another spokesperson, Ben Hunt, said: “We have the full audit trail for Box and access of these files — none of the files have been downloaded outside of either Amadeus or authorized customers.”

The spokesperson declined to explain its statement when told files were downloaded to verify their contents.

PointCare chief executive Everett Lebherz confirmed its leaking files had been “removed and Box settings adjusted.” Edelman’s global marketing chief Michael Bush said the company was “looking into this matter.”

Herbalife spokesperson Jennifer Butler said the company was “looking into it,” but we did not hear back after several follow-ups. (Butler declared her email “off the record,” which requires both parties agree to the terms in advance, but we are printing the reply as we were given no opportunity to reject the terms.)

When reached, an Apple spokesperson did not comment by the time of publication.

Discovery, Opportunity International, Schneider Electric and United Tissue Network did not return a request for comment.

Data “dumpster diving” is not a new hobby for the skilled, but it’s a necessary sub-industry to fix an emerging category of data breaches: leaking, public and exposed data that shouldn’t be. It’s a growing space that [we predicted](#) would grow as more security researchers look to find and report data leaks.

This year alone, we’ve reported data leaks at [Dow Jones](#), [Rubrik](#), [NASA](#), [AIESEC](#), [Uber](#), the [State Bank of India](#), two [massive batches of Indian Aadhaar numbers](#), a huge leak of [mortgage and loan data](#) and [several Chinese government surveillance systems](#).

Adversis has [open-sourced and published](#) its scanning tool.

CALDA CHAPTER LISTINGS

BAY AREA

The CALDA Bay Area Chapter meets monthly for continuing education and networking. MCLE credits are available at most meetings.

MEETING LOCATION

Southland Square Building, 24301 Southland Drive, Hayward, CA 94545
Basement Conference Room

MEETING DATES & TIMES

Third Thursday of the month
from 12:00 noon to 1:30 pm.

January 18	August 16
February 15	September 20
March 15	October - No Meeting
April 19	Join us at the Annual
May 17	November 15
June 21	December 27
July 19	

MEALS AT MEETINGS: No Host Lunch

DUES: Annual Chapter Membership dues are \$24.00, or Member Monthly dues at each meeting are \$2.00. Non-members are invited to attend.

OFFICERS

President – Marcel Neumann
Secretary – Jeri Blatt
Treasurer – Debra Hollis

QUESTIONS / RSVP

Marcel Neumann at (510) 782-6811,
Debra Hollis at (209) 836-5430 or
Jeri Blatt at 650-574-2087

SOLANO COUNTY

The CALDA Solano County Chapter meets monthly for continuing education and networking. MCLE credits are available at most meetings.

MEETING LOCATION

A-1 Document Help, 1626 Tennessee St., Vallejo, CA 94590

MEETING DATES & TIMES

Second Friday of the month
from 12:00 noon to 1:30 pm.

January 12	August 10
February 9	September 14
March 9	October - No Meeting
April 13	Join us at the Annual
May 11	Conference!
June 8	November 9
July 13	December 14

MEALS AT MEETINGS

Brown Bag Lunch - Bring your own lunch from home or your favorite restaurant.

DUES: \$5.00 for CALDA Members to attend the monthly meeting. \$10.00 for non-members to attend the monthly meetings.

OFFICERS

President – Carlo Perez
Secretary – Judy Reyes
Treasurer – Patricia Ritchie

QUESTIONS / RSVP

Carlo Perez at (707) 656-3212,
carlo@a1documenthelp.com or
Judy Reyes at (800) 921-2756,
judy@reyesdocuments.com

CAPITAL CITY REGION - SACRAMENTO

The CALDA Capital City Chapter meets monthly for continuing education and networking. MCLE credits are available at most meetings.

MEETING LOCATION

Unless otherwise noted under the Events tab - Roseville Claim Jumper, 250 Harding Blvd., Roseville, CA 95678

MEETING DATES & TIMES

1st Thursday of every month
5:30 pm - 6:00 pm Network Mixer
6:00 pm - 6:30 pm Business Meeting
6:30 pm - 7:30 pm MCLE Class
Please RSVP to Angela Grijalva at
angela@saclegalprep.com or (916) 750-0073 if you plan to come to the meeting.

MCLE TOPICS & SPEAKERS

Noted under the Events tab and on Chapter Facebook page.

MEALS AT MEETINGS

We meet at various restaurants, announced monthly.

DUES: \$5.00 for CALDA Members to attend the monthly meeting. \$10.00 for non-members to attend the monthly meetings.

OFFICERS

President – Angela Grijalva
Treasurer – Jeannie Bruins
Secretary – Sofia Sanchez
Assistant Secretary – Robin Meyer

QUESTIONS / RSVP

Angela Grijalva at angela@saclegalprep.com or (916) 750-0073; for more local events and other announcements sign up for our mailing list <https://groups.google.com/d/forum/calda-capitalcitychapter> and check out the Chapter Facebook page <https://www.facebook.com/CALDACapitalCity/>

CENTRAL VALLEY

The CALDA Central Valley Chapter meets the third Thursday of the month for education and networking.

MEETING LOCATION

Yosemite Falls Cafe, 5123 N. Blackstone Ave., Fresno, CA 93710

MEETING DATES & TIMES

Third Thursday of the month
from 11:30 am to 1:00 pm.

MEALS AT MEETINGS

No Host Lunch. Bring your business cards for drawing.

DUES: \$5.00 for CALDA Members to attend the monthly meeting. \$7.00 for non-members to attend the monthly meetings.

OFFICERS

President – Tina Sholes
Vice President – Robin Schumacher
Secretary /Treasurer – Kelly Williams

QUESTIONS / RSVP

Tina Sholes at (559) 643-8470,
tina.sholes@comcast.net or
Robin Schumacher at (559) 485- 5445

LOS ANGELES COUNTY & ORANGE COUNTY

MEETING LOCATION: TBD

MEETING DATES & TIMES: TBD

MEETINGS WITH JUDGE JUHAS

The Los Angeles/Orange County chapter meets monthly with Judge Juhas in his courtroom; 12:15 pm – 1:15 pm; in Department 64 on the 6th floor at the Stanley Mosk (Central) Courthouse located at 111 North Hill Street, Los Angeles, CA 90012.

PLEASE NOTE: All meetings take place on the 3rd Friday of each month, unless otherwise noted in the schedule. If you are interested in attending, please email your RSVP to either Lois Isenberg at lois@divorcesos.com, or Galen Hammond at la-chapter@calda.org (registration is a must - 25 attendee limit).

The meetings-with-a-judge are for CALDA members only. However, non-CALDA members (LDAs/and attorneys who are LDA friendly only) are welcome to attend up to (2) meetings before membership to the Organization is required. Contact Lois Isenberg at lois@divorcesos.com or Galen Hammond at la-chapter@calda.org for more info. CLE will be provided.

MEALS AT MEETINGS: No Host Lunch

DUES: \$7.00 for CALDA Members to attend the monthly meeting, collected at every chapter meeting.

QUESTIONS / RSVP

Lois Isenberg at lois@divorcesos.com